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Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I live in San Francisco and have had both AT&T and Comcast as an ISP. I had DSL from AT&T for many years and switched to Comcast internet through cable when AT&T became intolerably slow.

Comcast's service - while still better than AT&T originally - consistently under-performs their promises in terms of download speed. We also experience fairly frequent outages and transient slow-downs at various times.

Then in the past year or so Sonic - a local ISP - began offering fiber connectivity in my neighborhood. I signed up immediately and at the moment still have both Comcast and Sonic in my home. I can tell you with no doubt in my mind that Sonic's service is consistently better while also being half the cost! My original thinking was that I might keep two providers to have some redundancy since I rely on internet connectivity from home for work. But so far Sonic is so reliable and Comcast so relatively not that I'm not sure why I would do this.

Sonic's support and installation was much better than Comcast as well. Their service appears to be much more consistent and faster. And they're cheaper!

Since Sonic seems to be so dramatically better, I can only assume that these benefits come from it being a smaller, more nimble local ISP that actually cares about customers and winning and keeping business.

Please don't allow monopolistic companies like AT&T and Comcast to control the internet or consumers like me and my my neighbors will suffer greatly from lack of robust competition for local internet service.

Paul O'Leary